

Privacy Policy for Junk Hauler Experts

1. Introduction

At Junk Hauler Experts, located in San Clemente, CA. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines our practices regarding the collection, use, disclosure, and retention of your personal information. By using our services or visiting our website, you agree to the terms of this Privacy Policy.

2. Identifying Purposes We collect, use, disclose, and retain personal information only for specific purposes, including:

- Providing the services you request.
- Offering additional products and services that may interest you.
- Conducting customer satisfaction surveys.
- Providing support and responding to your inquiries.
- Informing you of promotions, products, and services.
- Complying with legal obligations.
- Detecting and protecting against fraudulent or illegal activities.

3. Consent Your consent is required to collect, use, disclose, or retain your personal information. Consent may be given explicitly, implied, or through an authorized representative. You may withdraw consent at any time, but this may affect our ability to provide services to you.

SMS Terms of Service: (866) 503-5865 (JUNK) - Short Code 35865

When you opt-in to the service, we will send you a message asking you to confirm your signup. Text YES to 35865 to receive Junk Hauler Experts Alerts. Message and data rates may apply. Message frequency will vary based on your use. Text "HELP" for help. Text "STOP" to cancel.

Opt-In and Confirmation

You can opt-in to our SMS service by texting YES to 35865. Upon opt-in, you will receive a confirmation message to verify your signup.

Message Frequency

Message frequency may vary based on your interaction with our service.

Help and Support

For help, text "HELP" to 35865. You will receive instructions on how to use our service as well as how to unsubscribe.

Cancellation

You can cancel the SMS service at any time. Text "STOP" to 35865. After you send the message "STOP" to us, we will send you a reply message to confirm that you have been

unsubscribed. After this, you will no longer receive messages from us. If you want to join again, just sign up as you did the first time and we will start sending messages to you again.

Supported Carriers

Participating carriers include: AT&T, Verizon Wireless, Sprint, T-Mobile, U.S. Cellular, Boost Mobile, MetroPCS, Virgin Mobile, Alaska Communications Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central, IL (ECIT), Cellular One of Northeast Pennsylvania, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Simmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viaero Wireless, and West Central (WCC or 5 Star Wireless).

Carrier Disclaimers

T-Mobile is not liable for delayed or undelivered messages.

Message and Data Rates

Message and data rates may apply for any messages sent to you from us and to us from you. For questions about your text plan or data plan, please contact your wireless provider.

For all questions about the services provided by this short code you can send an email to cs@junkhaulerexperts.com or call us toll free @ 866-503-5865.

4. Limiting Collection, Use, Disclosure, and Retention We limit the collection of personal information to what is necessary for the identified purposes. Personal information will only be retained for as long as needed to fulfill the purposes for which it was collected or as required by law.

5. We do not share, sell or use your personal information for marketing purposes.

6. Your Privacy Rights You have the right to:

- Access your personal information.
- Correct inaccuracies in your personal information.
- Request deletion of your personal information, subject to certain legal exceptions.
- Opt-out of marketing communications.
- Opt-out of the sale or sharing of your personal information.

To exercise these rights, contact us at our toll-free number: 866-503-5865 (JUNK).

7. Opt-In Legal Requirements We comply with all applicable laws regarding consent and communication, including:

- **Express Consent:** When you opt-in to our services, you provide express consent to receive communications from us. This consent can be given orally, in writing, or electronically.
- **Implied Consent:** Implied consent may be inferred from your actions or circumstances, such as providing your contact information to receive our services.
- **Text Messaging:** When you opt-in to receive text messages, you will receive a confirmation message. Message and data rates may apply. You can cancel the service at any time by texting "STOP" to the provided short code.
- **Email Communications:** By providing your email address, you consent to receive email communications from us. You can unsubscribe from these emails at any time by following the unsubscribe instructions included in each email.
- **Right to Withdraw Consent:** You may withdraw your consent at any time by contacting us at 866-503-5865 (JUNK) or by following the opt-out instructions in our communications.

8. Security: We use standard security measures to protect your personal information. However, no method of transmission over the internet or method of electronic storage is 100% secure.

9. Children's Privacy: Our services are not directed to individuals under 18. We do not knowingly collect personal information from children under 18.

10. Changes to this Privacy Policy: We may update this Privacy Policy from time to time. The updated version will be posted on our website, and your continued use of our services signifies your acceptance of any changes.

11. Contact Us: If you have any questions or concerns about this Privacy Policy, please contact us at:

Junk Hauler Experts Inc.

email: cs@junkhaulerexperts.com

Toll-Free: 866-503-5865 (JUNK)